

**MINUTES OF A MEETING OF THE
QUALITY IMPROVEMENT COMMITTEE
Tuesday 6 June 2017 at 1.30 pm
Main Lecture Theatre, Moor Lane Mills, Lancaster**

PRESENT:

Mrs S McGraw	Lay Member (Chair)
Dr M Flanagan	Secondary Care Doctor for the Governing Body
Dr A Maddox	GP Executive Lead - Contracting, Finance and Quality
Mr K Parkinson	Chief Finance Officer/Director of Governance
Mrs M Williams	Executive Chief Nurse

In attendance:

Mrs B Carter	Corporate Affairs Support Manager (Minutes)
Mrs J Jones	Head of Safeguarding, Designated Nurse for Safeguarding Children
Dr A Lee	GP, Captain French Surgery
Mr A Roche	Healthwatch Lancashire
Mr R Thompson	Senior Quality Manager

Action

50/17 WELCOME AND INTRODUCTIONS

Sue McGraw (SMcG) welcomed members to the Quality Improvement Committee (QIC) meeting.

51/17 APOLOGIES FOR ABSENCE

Apologies for absence were received from Jacqui Thompson, Senior Manager - Health and Wellbeing.

52/17 DECLARATIONS OF INTEREST

Declarations of interest were requested that would be relevant to the items to be discussed on the agenda. No declarations of interest were made. Recorded declarations of interest can be viewed on Morecambe Bay CCG's (MBCCG) website.

53/17 MINUTES OF THE LAST MEETING HELD ON 4 APRIL 2017

The minutes of the last meeting held on 4 April 2017 were agreed as a correct record.

54/17 **MATTERS ARISING INCLUDING REVIEW OF ACTION SHEET**

Action Sheet

The action sheet was reviewed and updated as follows:-

Item 34/17 - Quality and Safeguarding Transition Report. Russell Thompson (RT) explained that it was difficult to produce the Morecambe Bay Quality Strategy within two months. RT stated that an update on the Transition Report will be presented at the October QIC meeting.

RT

Item 37/17 - National Commissioning for Quality and Innovation (CQUIn) Q3 2016/17 Update and Preparation for 2017 - 2019. RT provided an update on behalf of Paul Magee. Paul Magee has checked with NHS England and confirmed with Jacqui Thompson that this CQUIn does not apply to Acute Trusts until 2018/19. Complete.

Matters Arising

There were no matters arising.

55/17 **ANNUAL REVIEW OF ASSURANCE FRAMEWORK AND RISK REGISTER**

This item will be covered in the workshop after the meeting.

56/17 **QUALITY IMPROVEMENT AND ASSURANCE REPORT**

Margaret Williams (MW) introduced the regular report which details all aspects of the CCG Quality Strategy and allows QIC members to note progress. The report outlines how the CCG delivers its statutory duties to maintain and improve quality of services commissioned including safety and experience. The areas covered align to the delegated duties of the Executive Chief Nurse.

Key areas were highlighted and system issues were explained including how the CCG are facilitating partners across Morecambe Bay to respond.

Infection Prevention and Control and Antimicrobial Stewardship - there is now a Bay-wide Antimicrobial Resistance (AMR) collaborative. Partners include Local Authorities, Public Health England and dentistry. It has been agreed to share the responsibility with the population for maintaining the effective use of antibiotics whilst reducing infection. Microbiologists locally and across the country are reporting that infections are becoming resistant to certain types of antibiotics. The focus for 2017/18 will be Clostridium Difficile (Cdiff), E-Coli and related treatment options for UTI's and gastroenteritis.

Care Quality Commission (CQC) Ratings - University Hospitals of Morecambe Bay NHS Foundation Trust (UHMBT) have been rated as

'good'. The majority of GP Practices inspected are rated as 'good' or 'outstanding' with none inspected as 'requiring improvement'. Cumbria Health On Call (CHOC) has been rated 'outstanding'. The two Mental Health providers, one rated as 'good' and the other 'requires improvement'. The two Hospices have been rated as 'good' and 'outstanding'. North West Ambulance Service (NWAS) 'requires improvement'. There was a varied picture for the Care Home Sector with approximately one fifth 'requiring improvement' or 'inadequate'. MW explained what action is being put in place to improve the areas that need improving.

Mapping - what makes a provider outstanding? For the Regulated Care Sector the CCG have to look at the national picture as there is only one provider within the CCG patch which is "outstanding". It was noted that Regulated Care Sectors that are "outstanding" tend to have a one GP registered population focus; engage with their local community extremely well; good care planning and co-ordination with their planning; often smaller businesses; End of Life Care is in line with the Hospice pathway of care; staff are treated very well and they have very constructive residential interaction and activities.

Workforce - there is an increasing workload worsened by growing staff shortages. MW highlighted the Bay picture for nursing and care staff. Recruitment continues to be a key focus for UHMBT and positive progress continues in both Registered Nursing and Registered Midwifery recruitment. A Nursing Leadership Alliance has been formed which consists of Senior Leaders across the system from all the organisations to look at what can be done together to look at current issues, medium and long term. Invitations have been extended to representatives of the Regulated Care Sector and Hospices to join the next telephone call.

Continuing Health Care (CHC) - currently undertaking a pathway review. The system is confusing to families and creates various complexities. There are a high number of individuals who pass through the first stage of assessment to then be told they do not fully meet the criteria for physical health nursing needs. The system is creating tension between teams and Local Authority. There currently appears to be a multiple disjointed processes.

RT stated that the NMC are currently re-reviewing the guidance for both nursing and midwifery. The outcome of the re-review is expected to be published in September 2017. MW stated that the Acute Trusts across the country have been lobbying the NMC around their level of pass rates for the ILS examinations which is the international recruit's examinations. The pass rate in the United Kingdom is 7 and they are lobbying to drop the pass rate to 6.5 in line with Canada and Australia. An update report is expected in July 2017. If the 6.5 pass rate is agreed, UHMBT will be able to employ a further forty registered nurses because they have passed at that attainment level.

RESOLVED:

The Quality Improvement Committee agreed and appraised the detail covered in the report.

57/17 REGULATED CARE SECTOR (EXCEPTION REPORT)

MW introduced the report and explained that hot spots around the Regulated Care Sector will be brought to the QIC and will also inform what is currently happening as a system to support this. The report features what is available in the public domain in terms of the CQC. The report highlights what is happening across the Lancashire North, South Lakes and Furness localities in terms of complexity.

Within the Lancashire North locality the report highlights areas of concern across the Lancashire North footprint within Morecambe Bay ICC. Complexities within the Kendal ICC were also noted.

MW stated that the CCG are building a picture on what is happening in the various localities and that there is a Bay view, a locality view and an ICC view. The system is being pulled together to collectively respond to supporting these provisions.

Discussions were held relating to care homes and how the CCG could support them.

RESOLVED:

The Quality Improvement Committee commented on the exceptions detailed in the report.

58/17 KEY ISSUES REPORTED INTO OTHER CCG MEETINGS

MW stated that the CHC Choice and Equity Policy had been ratified at the Governing Body meeting held on 23 May 2017. This policy is an STP level policy which all CCGs have signed up to. The process has always been in place but has now been formalised within a policy which allows the public to be aware of how the CCGs manage the process in an equitable way.

59/17 SAFEGUARDING DASHBOARD

Received for information.

MW stated that CHC, Child Sex Exploitation and Children Looked After are key deliverables at the moment. A more detailed report will be brought to a future QIC meeting.

60/17 SERIOUS INCIDENT (StEIS) Q4 REPORT 2016/17

Received for information.

It was noted that this report is quarter 4 and therefore only includes the Lancashire North information.

61/17 **NATIONAL COMMISSIONING FOR QUALITY AND INNOVATION (CQuIn) Q4 2016/17 YEAR END REPORT**

Received for information.

MW requested that the report be read due to the fact that the CCG has to go through considerable discussions around the AMR CQuIn with the Trust.

62/17 **LANCASHIRE NORTH CCG BTH COMMUNITY SERVICES CONTRACT SERVICE PERFORMANCE, DEVELOPMENT AND QUALITY MINUTES 23 FEBRUARY 2017**

Received for information.

63/17 **LANCASHIRE SAFEGUARDING ADULTS BOARD MINUTES 10 FEBRUARY 2017**

Received for information.

64/17 **UHMBT ASSURING QUALITY MEETING MINUTES 20 MARCH 2017**

Received for information.

65/17 **MATTERS TO BE DRAWN TO NEXT GOVERNING BODY MEETING**

There were no matters to be drawn to the next Governing Body meeting.

66/17 **ANY OTHER BUSINESS**

There was no other business.

67/17 **DATE AND TIME OF NEXT MEETING**

Tuesday 1 August 2017 at 1.30 pm in the Boardroom, Moor Lane Mills, Lancaster.