

My NHS 12 August 2016



**myNHS**  
in Lancashire North  
*Be heard, Be involved, Be part of your NHS*

**NHS**  
Lancashire North  
Clinical Commissioning Group



## The Care Quality Commission (CQC) want your feedback

The Care Quality Commission (CQC) want feedback from patients who have used Lancashire Teaching Hospitals in the last 12 months (and their families). Peoples experiences – both positive and negative — to help them to build up a picture of current performance before going into the hospital. It may influence where and how they decide to inspect.

There are many ways to share your experiences

- Visiting CQC website link for the web-form: [www.cqc.org.uk/yourexperience](http://www.cqc.org.uk/yourexperience)
- Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)
- Letter: CQC, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
- Phone: 03000 61 61 61

Find out more [here](#)

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## Do you use Patient Transport Services?

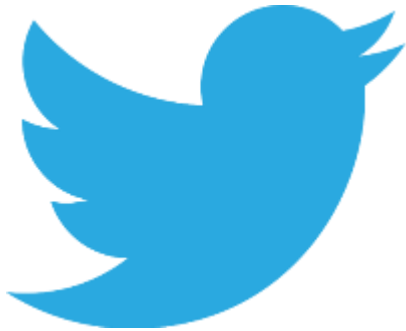
If you do we want to find out what you think about the Patient Transport Service why and how you use it.

We would like you to complete our short survey which you can access [here](#).

Your responses are completely anonymous and will help us to improve the service you receive

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## Are you following us on Twitter?



Are you following the NHS Lancashire North CCG on Twitter?

If not, head over to Twitter and search for [@LancsNorthCCG](#)

You'll be able to keep up to date with what the CCG is doing as well as hear about various awareness campaigns.

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## Get in touch...

To get in touch with us, please use the contact details below. We look forward to hearing from you.

Sue Lewis on 07795953707 or [Susan.F.Lewis@lancashirecsu.nhs.uk](mailto:Susan.F.Lewis@lancashirecsu.nhs.uk)

or

Maureen Harrison on 07717541744 or [Maureen.Harrison@lancashirecsu.nhs.uk](mailto:Maureen.Harrison@lancashirecsu.nhs.uk)

or Email:

[LancashireNorthPLG@lancashirecsu.nhs.uk](mailto:LancashireNorthPLG@lancashirecsu.nhs.uk)

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