

AGENDA ITEM NO: 10.0.

Meeting Title/Date:	Governing Body - 17 March 2020		
Report Title:	Transforming the Commissioning and Operational Delivery of Individual Patient Activity (IPA) Services Business Case		
Paper Prepared By:	Margaret Williams	Date of Paper:	February 2020
Executive Sponsor:	Jerry Hawker	Responsible Manager:	Margaret Williams
Committees where Paper Previously Presented:	Joint Committee of CCGs 5 March 2020.		
Background Paper(s):			
Summary of Report:	<p>This paper concludes 9 months of work by the Lancashire & South Cumbria IPA Programme Board to produce a business case setting out the proposed transformation of the commissioning and operational delivery of Individual Patient Activity (IPA) services.</p> <p>The business case sets-out an ambition to transform the way we work, supporting individuals presenting with health and social care needs to access the most appropriate care. Our ambition is to match the very best approaches in England, but goes beyond a traditional commissioning structure to fully embrace a proactive whole system approach.</p> <p>The business case proposes to replace the fragmented multiagency approach with a single Lancashire & South Cumbria IPA business unit which will bring together the economies of scale of a strategic hub together with 5 locality teams ensuring patient facing decision making via neighbourhood teams drives a more proactive approach to managing complex and deteriorating care that unnecessarily result in people inappropriately accessing care via IPA.</p> <p>The Business Case presents a radical change in the way Individual Patient Activity services should be commissioned and operational delivered in the future. The required recurrent investment of £796,000 /annum is essential to meeting the challenges set out in the case for change and delivering the following key benefits:-</p> <ul style="list-style-type: none"> • Fundamentally improve the experience and outcomes for patients and families that access IPA services. 		

	<ul style="list-style-type: none"> • Ensure that Lancashire & South Cumbria delivers services that fully comply with legislative responsibilities and meets the National quality standards. • Significantly improves assurance around leadership, operational delivery, provider management and effective financial management. • Progresses a phased approach towards a fully integrated health and care model. 	
Recommendation(s):	<p>This is a level 2 Decision under the JCCCG Terms of Reference.</p> <p>The JCCCG on the 5th March were asked to:-</p> <ol style="list-style-type: none"> 1) Support the proposals set-out in the business case. 2) Support a recommendation that the business case is submitted to each CCG Governing Body for approval, enabling progress to mobilisation in 2020/21. <p>The Governing Body of the CCG is requested to:-</p> <ol style="list-style-type: none"> 1) Acknowledge the statutory requirements to deliver the CHC framework minimum standards and advance the personalisation agenda. 2) Support the proposal and programme of transition as outlined in the full business case. 3) Support the required investment as stated. 	
		Please Select Y/N
Identified Risks: (Record related Assurance Framework or Risk Register reference number)	<ul style="list-style-type: none"> • Failure to provide an acceptable standard of care to the population of Lancashire & South Cumbria. • Non-compliance with NHS CHC Framework. 	Y
Impact Assessment: (Including Health, Equality, Diversity and Human Rights)		Y
Strategic Objective(s) Supported by this Paper:		Please Select (X)
Better Health - improve population health and wellbeing and reduce health inequalities		
Better Care - improve individual outcomes, quality and experience of care		
Delivered Sustainably - create an environment for motivated, happy staff and achieve our control total		
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