

Agenda Item 4.0.

SCHEDULE 2 –THE SERVICES

A. Service Specifications

This is a non-mandatory model template for local population. Commissioners may retain the structure below, or may determine their own in accordance with the NHS Standard Contract Technical Guidance.

Service Specification No.	
Service	Enhanced Primary Care Medical Service to: Beaumont College, Lancaster
Commissioner Lead	Sarah Bloy
Provider Lead	Dr Jeremy Marriott Mr Jonathon Whitford-Bartle Queen Square medical Practice, Lancaster
Period	To commence 1 st April, 2017
Date of Review	April 2018

1. Population Needs		
1.1 National/local context and evidence base		
2. Outcomes		
2.1 NHS Outcomes Framework Domains & Indicators		
Domain 1	Preventing people from dying prematurely	X
Domain 2	Enhancing quality of life for people with long-term conditions	X
Domain 3	Helping people to recover from episodes of ill-health or following injury	X
Domain 4	Ensuring people have a positive experience of care	X
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	X
2.2 Local defined outcomes		
Local strategic objectives:		

To commission services that meet the needs of the population	x
To develop care closer to home	x
To commission high quality health care	x
To improve the health of our population and reduce inequalities in health	x
To reduce premature deaths from a range of long term conditions	x
To commission sustainable Mental Health Services	
To improve the quality of Primary Care	x

If all patients from this facility are managed by a single practice the necessary skills and knowledge can be developed and the health outcomes for the patient will be better.

3. Scope

3.1 Aims and objectives of service

- 3.1.1 Provide an additional level of care over and above that of the General Medical Services (GMS) Contract provided by all GP's
- 3.1.2 Provide a single GMS to all resident students attending Beaumont College. All students will be registered to the Queen Square Medical Practice on a permanent or temporary basis, unless the student exercises choice with their existing GP provider
- 3.1.3 Minimise the risks and complications within this vulnerable group, which includes patients with highly complex needs, by providing and monitoring a comprehensive programme of care. Many of the students have cerebral palsy with considerable disability and with other syndromes including, Angelman's syndrome, Pierre Robin syndrome, Pallister Killian syndrome, Spina bifida with hydrocephalus, tuberousclerosis, Rett's syndrome, Pitt-Hopkins syndrome and Wolff-Hirschorn syndrome.
- 3.1.4 Provide proactive care in medicines management and managing chronic conditions.
- 3.1.5 Provide a preventative service, reducing reliance on Out of Hours services and A and E attendances for crisis management.
- 3.1.6 Reduce inappropriate prescribing and wastage

3.1.7 Maintain and enhance the quality of health care for the residents of Beaumont College.

3.2 Service description/care pathway

3.2.1 All students resident at Beaumont College will be registered with Queen Square Medical Practice, except where a student chooses to remain registered with their existing GP. It is anticipated the latter will be rare.

3.2.2 A named lead GP, who will have an interest in epilepsy and neurological conditions, will provide an enhanced level of clinical care on a regular basis. This will include routine and emergency visits to the college on request as well as provision of appointment slots at the surgery when required.

3.2.3 The lead GP will conduct a comprehensive reception medical at Beaumont College for all **new** students as soon as possible and within the first 4 - 6 weeks.

3.2.4 The practice will prioritise sorting medications out and undertaking flu vaccinations when the students register.

3.2.5 An annual review of each student's medical needs will be conducted at the college by the lead GP

3.2.6 On completion of the reception medical and/or annual review, the practice will ensure medical records are summarized, up-date and shared with the nursing and therapy team at the college

3.2.7 The practice will facilitate EMIS access for the on-site nursing team at the college to allow frequent and timely communication with practice personnel.

3.2.8 All students will be offered an annual flu vaccination and any other immunisations required on site at the college by the lead GP

3.2.9 The lead GP will liaise and communicate with a range of tertiary and specialist care providers to ensure complex packages of care are well co-ordinated and the medical and psychological needs of the students are met.

3.2.10 The Lead GP will contribute to the medical assessment and review as part of the Education Health Care Plan (EHCP) process

3.2.11 The Lead GP and practice pharmacy will deal with all medication enquiries, monitoring medication and prescription needs and ensuring

students have the correct prescribed medication at all times both at school and during holidays.

3.2.12 The lead GP will communicate with parents and carers as needed ensuring they are kept informed of the medical needs of students and any changes in their care.

3.2.13 The practice will identify a named administrative contact for the college, who will be the first point of contact for prescription requests and alterations, appointment requests and other enquiries related to Beaumont College students.

3.2.14 The lead GP will complete medical forms and reports for students on request.

3.2.15 The Lead GP will attend student related meetings as appropriate/required e.g. case conferences, best interest meetings etc

3.3 Population covered

3.3 Any acceptance and exclusion criteria and thresholds

This service is for students aged 18 – 25 years who are resident at Beaumont College, Lancaster and who have a broad range of physical and/or learning disabilities. The population is approximately 40 students at any given time.

3.4 Interdependence with other services/providers

Close communication and liaison is required with the nursing, therapy and dietician staff at Beaumont College.
Communication and liaison is required with a range of tertiary and specialist care providers.

4. Applicable Service Standards

4.1 Applicable national standards (eg NICE)

4.2 Applicable standards set out in Guidance and/or issued by a competent body (eg Royal Colleges)

4.3 Applicable local standards
5. Applicable quality requirements and CQUIN goals
5.1 Applicable Quality Requirements (See Schedule 4A-C)
5.2 Applicable CQUIN goals (See Schedule 4D)
6. Location of Provider Premises
The Provider's Premises are located at: Queen Square medical practice, 2 Queen Square, Lancaster, LA1 1RP
7. Individual Service User Placement
N/A
8. Financial Details
8.1 The practice will be reimbursed an annual retainer of £2,000 for providing a comprehensive service to this population, fostering positive links with Beaumont College and keeping up to date with necessary guidance and developing the appropriate level of expertise.
8.2 A payment of £290 per patient per year is payable for this level of service provision.
8.3 The practice should claim on a quarterly basis.