



Fraud Information Alert 5

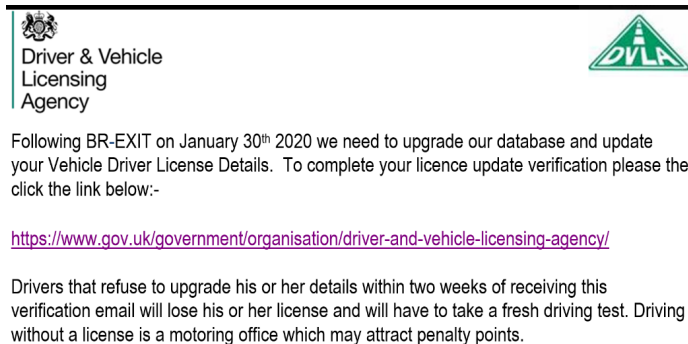
MIAA Anti-Fraud Service

March 2020

DVLA Spear Phishing Email - Warning

Individuals have been receiving emails to their NHS account that falsely claim to be from the Driver & Vehicle Licensing Agency (DVLA). The emails are designed to look authentic, and state that the DVLA database needs to be updated, via a link in the email. This is an attempt to obtain personal details.

Most cyber frauds against the NHS are aimed at defrauding the health body; however, these latest attacks are directed against individuals via their NHS email address.



The image shows a recent email received – note the different spellings of licence within the email.

As we've previously advised, all forms of email scams can exhibit common 'red flag' indicators which you should be familiar with and look out for. These include:

- Do you recognise who the email is from? Is it the genuine email address you're familiar with?
- If an email starts impersonally, with just "Hi" or "Hi + your email address or full name", be wary of the email's provenance.
- Are the contact details at the foot of the email genuine? Is there a real link to a website? Type the website address into a search engine to see if it is real – don't click the link offered.
- Does any branding contained in the email look professional and clear? Is it up to date branding?
- If you are being asked to update or re-enter personal information over email, it is likely to be a scam.
- If there is an error in the email, like a misspelled word or poor grammar, beware.
- Fraudsters will try and put you under time pressure, by saying you have to do something immediately or by a deadline. Be aware of this tactic.
- If in doubt, phone the genuine company or the genuine person via an established/known number to verify. Take your time and think before you click.

Anyone receiving suspicious or spam emails are advised to forward them as an attachment to spamreports@nhs.net - step-by-step instructions can be found here <http://bit.ly/3d6kwdg>

All successful phishing attempts should be reported to the National Fraud & Cyber Crime Reporting Centre, better known as Action Fraud, <https://www.actionfraud.police.uk/> or call **0300 123 2040**.

ACTION REQUIRED

MIAA Anti-Fraud Service recommend this alert is distributed to:

**NHS STAFF
for
ACTION &
AWARENESS**

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For further information on MIAA's Anti-Fraud Service visit miaa.nhs.uk

For further information or to report NHS Fraud contact:

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