

## **South Cumbria Podiatry Service Review Survey**

This survey is in two parts. Part One is your chance to tell us about your experiences of podiatry services in South Cumbria and provide your feedback about whether we should prioritise diabetic foot services over routine nail and footcare. If you have not read the engagement document yet, you can access it here:

<https://www.morecambebayccg.nhs.uk/get-involved/consultations-and-engagement-opportunities-in-morecambe-bay>

Part Two is about your personal circumstances. You are not obliged to answer the questions in Part Two but if you are able to do so it would help us to better understand the range of people responding to the survey and whether we are capturing ideas our diverse population across South Cumbria.

### **Data Protection Statement**

NHS Midlands and Lancashire Commissioning Support Unit (MLCSU) have been commissioned by the Bay Health and Care Partners to collect, handle, process and report on the responses gathered in this survey. Any information you provide will be analysed and handled in accordance with the General Data Protection Regulation and Data Protection Act (2018). Your involvement is voluntary, and you are free to exit the survey at any time. MLCSU will also collect demographic information such as age, gender, sexuality, religion, ethnicity, marital status and disability. These questions are not mandatory, and you can choose not to answer them. Any reports published using the data collected will not contain any personal identifiable information and we will only show feedback in anonymous format. These anonymised results may be shared publicly, for example on NHS public-facing websites or they may be printed and distributed. All information collected via the survey will be held for a period of five years from the date of survey closure, in line with the Records Management Code of Practice for Health and Social Care 2016, which all NHS organisations work under.

1. Please confirm you have read and accept the terms outlined within the Data Protection statement as above:

- Yes
- No

*Please turn the page to begin the survey.*

## Part one

2. Have you ever been to see an NHS podiatrist?

- Yes (*Please go to question 3*)
- No (*Please go to question 8*)

3. When did you go to see the NHS podiatrist?

- Within the last 3 months
- Within the last 4-6 months
- Within the last 7-12 months
- More than a year ago

4. Did you need more than one appointment?

- Yes
- No

5. How often did you have an appointment with your NHS podiatrist?

- About once a month
- About once every two months
- About once every three months
- About once every six months

6. Are you still under the care of an NHS podiatrist now?

- Yes
- No

7. Are you happy with the current NHS service that you receive?

Not at all happy    1     2     3     4     5     Extremely happy

8. Have you ever paid for private footcare services (for example, chiropody or podiatry)?

- Yes (*Please go to question 9*)
- No (*Please go to question 10*)

9. Do you continue to use private footcare services?

- Yes
- No

10. Have you read the engagement document?

- Yes
- No

11. Do you think we should prioritise high risk foot conditions over routine nail and footcare?  
(*You can find more details about what we mean by this in the briefing document.*)

- Yes
- No

12. Please tell us why:

13. Is there anything that we need to take into account when we look at ways of delivering NHS podiatry services?

14. Do you have diabetes or any other long term medical condition?  
(This includes type 1, type 2 and pre-diabetes)

- Yes
- No

15. Are you completing this questionnaire for yourself or on behalf of someone else?

- For myself
- On behalf of someone else

## Part 2

### About You

We would like to understand more about you so that we can be sure we have received responses from the range of different people in our diverse community and so that we can better understand the background to your responses (for example, where you live in relation to your nearest hospital or step-up/step-down unit). You can help us by completing this part of the consultation questionnaire, but you can also choose 'prefer not to say' for the questions.

**Please respond by ticking your preferred answer**

Please tell us which area you live in by ticking the town closest to you:

Barrow and Millom	<input type="checkbox"/>	Carnforth	<input type="checkbox"/>
Ulverston, Dalton and Askam	<input type="checkbox"/>	Morecambe	<input type="checkbox"/>
Grange and the Lakes	<input type="checkbox"/>	Lancaster	<input type="checkbox"/>
Kendal	<input type="checkbox"/>	I live outside of Morecambe Bay	<input type="checkbox"/>
Kirkby Lonsdale and Eastern Lancs	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>

Please tell us your age by ticking your age bracket:

16 or under		55-64	
17-24		65-74	
25-34		75-84	
35-44		85 or over	
45-54		Prefer not to say	

How would you describe your gender?

Male		Female	
Other		Prefer not to say	

What is your sexual orientation?

Heterosexual (straight)		Gay/lesbian	
Bisexual		Other	
Prefer not to say			

What is your marital status?

Married		Civil partnership	
Single		Co-habiting	
Widowed		Prefer not to say	

How would you describe your religion or beliefs?

Christian		Judaism	
Buddhism		Hindu	
Muslim		Sikh	
No religion or belief		Other	
Prefer not to say			

What is your ethnicity?

*(Please put one tick in each column)*

White		British	
-------	--	---------	--

Mixed		Irish	
Asian or Asian British		Eastern European	
Black or Black British		Gypsy/Roma/Traveller	
Chinese		Other	
Any other ethnic group		Indian	
Prefer not to say		Other, please state:	

Do you consider yourself to have a disability?

- Yes
- No

If yes, please tell us more about your disability:

*(Please choose as many options as you feel appropriate)*

Physical impairment	
Sensory impairment	
Mental health need	
Learning disability or difficulty	
Prefer not to say	

Thank you for taking the time to complete this questionnaire.

**Please return completed forms to:**

**Communications and Engagement Team, 3<sup>rd</sup> Floor, Moor Lane Mills, Moor Lane, Lancaster, LA1 1QD.**

All the responses received will help us plan care around the needs of our communities.

If you would like to see the outcomes of this engagement and others being undertaken, please visit:

<https://www.morecambebayccg.nhs.uk/get-involved/have-your-say/consultations-and-engagement-opportunities-in-morecambe-bay>